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|---|--|--|------------------------------|---|---------------------------------|
| AMENDMENT TRANSMITTAL LETTER (Large Entity) Applicant(s): Jim Beck III | | | | Docket No. 00EC004 (6065/77529) | |
| Application No. 09/484,140 | Filing Date January 18, 2000 | Examiner Opsasnick, Michael N. | Customer No. 24628 | Group Art Unit 2655 | Confirmation No. 9326 |

Invention: **AUTOMATIC CALL DISTRIBUTOR WITH LANGUAGE BASED ROUTING SYSTEM AND METHOD**

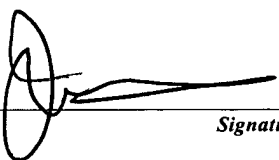
COMMISSIONER FOR PATENTS:

Transmitted herewith is an amendment in the above-identified application.
 The fee has been calculated and is transmitted as shown below.

| CLAIMS AS AMENDED | | | | | |
|--|-------------------------------------|-----------------------------|--------------------------------|------------|-------------------|
| | CLAIMS REMAINING AFTER AMENDMENT | HIGHEST # PREV. PAID FOR | NUMBER EXTRA CLAIMS PRESENT | RATE | ADDITIONAL FEE |
| TOTAL CLAIMS | 32 - | 32 = | 0 | x \$50.00 | \$0.00 |
| INDEP. CLAIMS | 5 - | 5 = | 0 | x \$200.00 | \$0.00 |
| Multiple Dependent Claims (check if applicable) <input type="checkbox"/> | | | | | \$0.00 |
| TOTAL ADDITIONAL FEE FOR THIS AMENDMENT | | | | | \$0.00 |

☒ No additional fee is required for amendment.
☐ Please charge Deposit Account No. _____ in the amount of _____
☐ A check in the amount of _____ to cover the filing fee is enclosed.
☒ The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account **23-0920**
☐ Any additional filing fees required under 37 C.F.R. 1.16.
☐ Any patent application processing fees under 37 CFR 1.17.
☐ Payment by credit card. Form PTO-2038.

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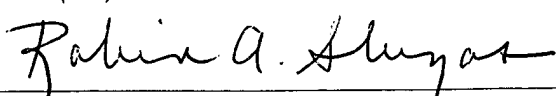
 Signature

Dated: **January 4, 2005**

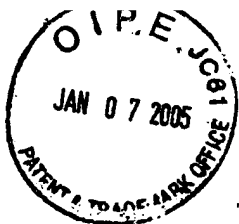
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I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" [37 CFR 1.8(a)] on

January 4, 2005
(Date)


 Signature of Person Mailing Correspondence

Robin A. Sluzas
 Typed or Printed Name of Person Mailing Correspondence



2655
JFW

77529

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Jim Beck III Art Unit: 2655
Serial No.: 09/484,140
Filed: January 18, 2000
For: AUTOMATIC CALL DISTRIBUTOR
WITH LANGUAGE BASED ROUTING
SYSTEM AND METHOD
Attorney
Docket No.: 77529

AMENDMENT

Assistant Commissioner for Patents
Washington, D.C. 20231

Sir:

In response to the Office Action of October 4, 2004,
please amend the above-identified application as follows: